

**From:** Amber Mander (NRA)  
**Sent:** Wednesday, 23 April 2025 4:15 pm  
**To:** Anne Aitcheson  
**Cc:** Annette Dance (ADHB)  
**Subject:** FW: Request for LPS change for Mental health, Te Toka Tumai

Dear Anne

On behalf of Mental Health services at Te Toka Tumai, we would like to apologise sincerely for a human error whereby we did not request LPS for the portion of the night related to acute on call.

As per the email trail below we are seeking endorsement to request this.

Our final draft did not specify the following on call requirements for LPS:

0001 – 0800 1<sup>st</sup> May 2025 for one Adult Mental Health SMO off site on call

0001 – 0800 1<sup>st</sup> May 2025 one Liaison Psychiatrist SMO offsite on call

1630 to 2400 1<sup>st</sup> of May 2025 One Liaison Psychiatrist off site SMO on call

There was no intent to remove the oncall from LPS, this would pose a significant clinical risk in this large secondary services. It is clearly vital that there is SMO staffing for legislative requirements ( MH ACT) overnight, including availability to provide assessments for complex cases, meet Mental Health act requirements and, and clinical advice to RMOs.

All of the clinical conditions listed in the LPS plan require 24/7 cover.

Once again we apologise for the error and request on call portions be added into the LPS plan for Mental health and addiction services.

Ngā mihi,

Rosie

**Rosie Brown** (she/her)  
Occupational Therapist | kai whakaora ngangahau  
Service Clinical Director  
**Adult Community Mental Health**  
**Te Toka Tumai | Auckland**

